

# thoughtbus



**The Premier  
Hosted  
Exchange 2007  
Service.**

**Business-Strength Email.** *People-Centric Performance.*

# You Want Secure, Reliable & Cost-Effective eMail. We Deliver.

To maintain your competitive edge and help increase profitability, growing businesses like yours need to minimize costs while maximizing productivity. The Thoughtbus 2009 Collaboration Suite featuring Hosted Microsoft Exchange 2007 gives you the best of both worlds by providing enterprise-class collaboration and communication tools without the high costs associated with implementation and maintenance of in-house systems.

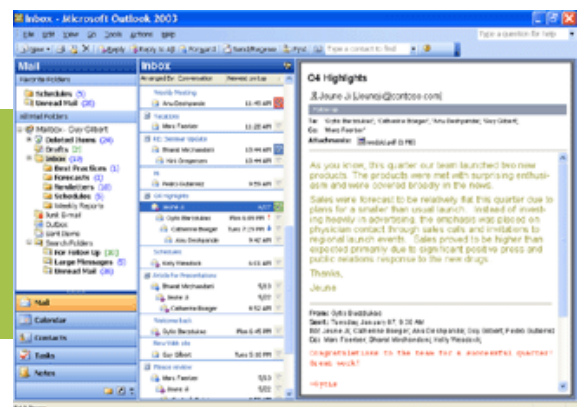
And because you are selecting Microsoft products and experienced professionals, you can be assured your business email will be reliable and secure so you can focus on what's most important — your customers.

## Benefits of Thoughtbus 2009 Featuring Hosted Microsoft Exchange 2007

For the low price of \$10.95 per month per user, Thoughtbus 2009 delivers Microsoft Exchange 2007, but it doesn't end there. Included in our low monthly price is robust Anti-spam/Anti-virus protection, Exchange ActiveSync for use with a variety of mobile devices including iPhones, free Resource Mailboxes, Hosted Sharepoint, as well as low-cost additional services such as BlackBerry synchronization and email archival.

- Guaranteed availability with 24/7 monitoring of systems and a 99.9% Service Level Agreement.
- Eliminate high software and infrastructure investments associated with in-house management of email/collaboration applications.
- Easy and flexible intranet capabilities with an included Microsoft Sharepoint site collection with 100MB space.
- Free Outlook 2007 or Entourage 2008 software for every user while a Thoughtbus.com customer
- Unlimited technical support by deeply knowledgeable Microsoft experts.
- Included Ultimate Anti-Spam Protection with 97% spam detection coupled with the industry's lowest false positive levels
- Available Email Archiving and enhanced NASD, SEC and SOX compliant email archival (additional charge applies)
- BlackBerry, Treo, PocketPC, and SmartPhone connectivity increase your organization's agility.
- Greater security, reliability, and availability because your data is located at a Tier 3 hosting facility.

The tools you know  
at a cost you'll love.



# Getting Started is Easy - Sign up for a 30 Day Trial at [www.Thoughtbus.com](http://www.Thoughtbus.com)

## Thoughtbus 2009 Features

Go to [www.Thoughtbus.com](http://www.Thoughtbus.com) for more detailed information

### Full Microsoft Outlook and Exchange 2007 Functionality

- All customers are provided a free Outlook 2007 CD to install (shipping and handling cost is extra)
- Full Exchange/Outlook functionality, including Email, Calendaring, Contact Mgmt, Task Mgmt, and more
- Set permissions for access to email accounts (allow assistants to view/edit calendar, etc)
- Have unlimited Public Folders and Distribution Lists
- Supports large attachments
- Choose your address format for inbound email: "Name@Company.com" or "Name@Thoughtbus.com"
- Outlook 2007 supports POP3 & IMAP4 to let you access all your other email accounts from one client

### Ultimate Anti-Virus and Spam Control

- Best detection/accuracy performance: 97% spam detection coupled with the industry's lowest false positive levels
- Virus/worm protection for inbound, outbound and internal emails
- Robust SPAM control through multiple, high-quality DNS Block Lists against known SPAM senders, as well as SPAM URL Block Lists (SURBL's)
- Real-Time Detection: immediate protection from new spam outbreaks

### Multiple Desktop Client and Web Accessibility

- Outlook 2000 / XP / 2003 / 2007 / Outlook Express
- Outlook Web Access (OWA) for access to Outlook features from anywhere
- We provide a VPN client installation utility to support Windows 2000, XP, and Vista
- Entourage 2008 for Macintosh

### Intuitive, Web-Based Account Administration

- Easily manage Thoughtbus Exchange and SharePoint user accounts
- Add Unlimited E-Mail Aliases
- Quickly add users & increase disk-space (\$)
- Create Company-wide Distribution Lists and Contacts

### Your Intranet on Windows SharePoint Services (included)

- URL for your intranet site:  
"https://<YourCompany>.Thoughtbus.com"
- SSL support for end-to-end data encryption
- Easy document management with 'check-out/in'
- Deep integration with Office 2007, including Outlook 2007; instant intranet pages for meetings, and more
- Flexible content support for Discussions, Contacts, Tasks, Calendars, Issues, Custom Lists, and more
- Built-in intranet site search support
- Accessible via any frames-capable web browser

### Service Level Agreement (SLA)

- Committed SLA with 99.9% guaranteed availability
- View SLA online at [www.Thoughtbus.com](http://www.Thoughtbus.com)

### Disk Space

- 3+ GB per User Mailboxes for organizations with 2-9 mailboxes. More for larger organizations.
- 100MB for Public Folders per Exchange user
- Additional Disk Space available at low prices

### Unlimited Live and Online Technical Support

- Unlimited, Toll-free Live Technical Support 24 hours a day, 7 days a week
- Unlimited 24/7 Technical Support via email for all users with 1 hr response guarantee from 8am to 8pm ET, M-F.
- Online Knowledgebase

### Wireless Options

- Full support for mailbox synchronization to your BlackBerry via BlackBerry Enterprise Server 4.1 (\$)
- GoodLink 5.0 for synchronization with Treo-600/650/680/700p/700w/PocketPC/SmartPhone (\$)
- Exchange ActiveSync of email/calendar/contacts for PocketPC 2007 & 5.0 and Microsoft SmartPhone
- POP3 and IMAP access to capable cellphones

Thoughtbus Ultimate Anti-Spam is powerful assurance that you are safe from infected emails and costly downtime.



## Proven Technology You Can Trust

Your data and business communications systems are critical to your business. The Thoughtbus team is a highly skilled and experienced group ready to provide world-class support and service. Thoughtbus staff have been recognized as Microsoft product experts for over 10 years, and specifically have been implementing and supporting large-scale Microsoft Exchange and Outlook systems since the original product's release 11 years ago.

As a Microsoft Gold Certified Partner, Thoughtbus staff has had to undergo rigorous Microsoft training and testing. Thoughtbus also has a signed Microsoft Services Provider License agreement (SPLA).

### Hosting Infrastructure

Data Center	TW Telecom – Albany, New York
Internet Connections	Dual OC-48 Connection to TW Telecom SONET Network, with 9 Internet Peering Gateways throughout the United States. DS3 Connection to Qwest Network.
Servers	HP ProLiant DL3xx G5 Enterprise Servers
Data Storage	HP Enterprise SAN
Backup System	Symantec BackupExec with LTO Tape Libraries
Routers	Cisco 2800 Series
Switches	Cisco Catalyst
Firewall	Cisco IOS Firewall and Microsoft ISA Server
Antivirus Software	All: Symantec AntiVirus. SMTP Servers: GFI MailSecurity and Sophos PureMessage. Mailbox Servers: CA Anti-Virus Enterprise Edition.
Anti-Spam	CommTouch Enterprise Gateway, high-quality DNS Block Lists & SURBL's, and Outlook 2007 Junk E-mail Filter
Intrusion Detection	Microsoft Internet Security and Acceleration (ISA) Server
System Monitoring	24/7 automated hardware/network/software monitoring with issue notification to Nomia personnel, using Microsoft System Center Operations Manager and ipMonitor.
Data Backup Frequency	Weekly Full Backup with off-site storage/ Daily Differential Backup
Exchange Customer Mailbox Administration	Thoughtbus Administration Console

Secure. Reliable. Trusted. That's not just talk – we back it up with a 99.9% SLA.

**Microsoft**  
**GOLD CERTIFIED**  
*Partner*



Pricing for Thoughtbus 2009: Hosted Microsoft Exchange 2007 & Sharepoint Services 3.0	One-Time Charge	Monthly Fee
Exchange Server 2007 Hosting & License Fee (Includes 100MB for Public Folders per user) (minimum of 2 users) 30 Days Free! 2 to 9 people: includes 3 GB per mailbox 10 to 24 people: includes 4 GB per mailbox 25 or more people: includes 5 GB per mailbox	none	\$10.95/user
Resource Mailboxes <i>for scheduling Conference Rooms and Equipment</i>		Included
Ultimate Anti-Spam Protector for all Thoughtbus users in organization		Included
iPhone, Windows Mobile, and Treo synchronization via Exchange ActiveSync		Included
Access to Hosted SharePoint for Exchange-enabled users, including a SharePoint site collection with 100 MB limit		Included
Access to Hosted SharePoint for SharePoint-Only users	none	\$2.00/user
BlackBerry synchronization via BlackBerry Enterprise Server	\$19.95	\$9.95/user
Windows Moblie 6 and 5 PocketPC and Smartphone and all Treo synchronization via Good Mobile Messaging	\$19.95	\$14.95/user
Additional 1GB of storage space for one mailbox		\$5.95
Additional 1GB of storage space for Public Folders		\$19.95
Thoughtbus Basic Email Archival		\$1.95/user
-- archived GB beyond 2GB per organization		\$5.95/GB
Advanced Email Archival with up to 3.6GB per user <i>NASD, SEC and SOX compliant</i>	\$79.95	\$8.95/GB
Outlook 2007 or Entourage 2008 Software Shipping and Handling (Software is free while user is subscribed to Thoughtbus service) -- overnight shipping:	\$19.95	
-- 2-3 day shipping:	\$9.95	
Restore of complete Mailbox Backup to a temporary mailbox available for one week (from any date from previous 4 weeks)	\$19.95	
Migration by Thoughtbus of existing .PST files, Lotus Domino R5 or Exchange Server mailboxes during implementation (cost per mailbox for up to 2 GB per mailbox; Domino or Exchange migration requires minimum of 10 mailboxes)	\$19.95	
<b>Additional SharePoint Options</b>	<b>One-Time Charge</b>	<b>Monthly Fee</b>
Windows SharePoint Services Hosting & License Fee for Exchange users	none	Included
Restore of complete SharePoint Website Backup to temporary site available for one week (any date from previous 4 weeks)	\$29.95	none
Setup of custom URL for SSL access (you provide the SSL certificate) SSL support for standard URL of https://<your-company-name>.thoughtbus.com is free!	\$59.95	\$9.95
View <a href="http://www.thoughtbus.com">www.thoughtbus.com</a> for costs to add SharePoint storage space and site collections		

## We Want to Hear From You!

Contact us for more information or to sign up for our free 30-day trial. We are confident that once you try our service, you'll want to stay.

### Online:

[www.Thoughtbus.com](http://www.Thoughtbus.com)

### Phone:

Toll-free: 800.385.0474

### Email:

Sales: [sales@thoughtbus.com](mailto:sales@thoughtbus.com)

Tech Support: [support@thoughtbus.com](mailto:support@thoughtbus.com)

General Questions: [info@thoughtbus.com](mailto:info@thoughtbus.com)

### Postal mail:

Nomia Inc.

PO Box 1026

Saratoga Springs, NY 12866

