



The Premier Hosted Exchange 2010 Service



**Business-Strength Email.
People-Centric Performance.**



You Want Secure, Reliable & Cost-Effective eMail. We Deliver.

Today even small businesses rely on the latest communication and collaboration systems to stay connected and stay competitive. However, the hardware, software and support costs associated with managing these systems in-house can be prohibitive.

Thoughtbus is serious about making these essential tools as secure, reliable and convenient as possible. Most importantly, we are committed to delivering enterprise-grade solutions in a full-featured package that any business can afford.

At the core of Thoughtbus 2011 Teamwork Bundle is Hosted Microsoft Exchange 2010, but that's just the beginning. Included in our low monthly price is a robust suite of services that make Thoughtbus the solution of choice for thousands of loyal customers. This includes:

Secure Hosted Exchange Server 2010

Microsoft Exchange Server 2010 offers the features and flexibility you'd expect from the industry standard for robust, enterprise-class functionality. The latest version of Exchange delivers much faster performance with very large mailboxes, and the included Outlook Web App features enhanced message view, search, filtering and attachment options as well as integration with Office Communicator.

There are many advantages to hosted Exchange, most of which have to do with saving you money.

- Eliminate software and infrastructure costs
- Simplify planning with predictable monthly costs
- Minimize start-up costs and implementation time
- Save big on support and customization services

Hosted SharePoint Foundation 2010

Microsoft SharePoint is to collaboration what Exchange is to communication. It may be the entry level version of the SharePoint family, but Foundation provides the tools and resources that enable companies to live up to the term 'organization'. Hosted SharePoint Foundation - with 300MB of storage per user - comes standard with your Thoughtbus Teamwork Bundle subscription. For those who wish to leverage the full power of this industry-leading solution, Thoughtbus also offers SharePoint Server 2010 Enterprise.

Exchange ActiveSync for iPhone, Android and more

Seamless support of Exchange ActiveSync for iPhone, Android, Palm Pre, Windows Mobile, Treo and others. Equip your mobile device with email, contacts, calendar synchronization and Outlook Web App 2010 for easy-to-use access anywhere.





“Since I put our company on the ‘bus,’ I’ve had a lot more time to implement my strategic IT plan. Our mobile sales force has never been more in synch, and with Thoughtbus’ 99.9% uptime guarantee, security and 24/7 onshore customer support, I can finally sleep at night.”

Why Hosted Exchange?

The chart below compares what it would cost a 20-person organization to implement and operate Microsoft Exchange Server with Outlook versus using Thoughtbus Hosted Microsoft Exchange service for a period of two years:

Managing Microsoft Exchange In-House

Microsoft Exchange Server license with 20 client access licenses (CALs)	\$1,786
Windows Server 2008 R2 Standard with 20 CALs, plus Outlook 2010 licenses	\$2,225
Server hardware	\$2,000+
AntiVirus and AntiSpam Software Licenses	\$1,000+
Consultant Time to setup system	\$3,000+
Consultant Time to manage system - assuming 2 hrs/week	\$20,800+
Cost of downtime due to server hardware problems and non-fault-tolerant implementation	???
TOTAL	\$30,811+

Thoughtbus Hosted Exchange Service

20 people at \$8.95/month/person, for 2 years (1st month free)	\$4,117
Outlook 2010 Licenses	\$690
Wireless device sync	FREE
Anti-spam/Anti-virus	FREE
Hosted SharePoint	FREE
Technical Support	INCLUDED
TOTAL	\$4,807



Getting Started is Easy - Sign up for a 30 Day Trial at www.Thoughtbus.com

Thoughtbus 2011 Core Features & Benefits

What sets us apart from other Hosted Exchange providers is our commitment to superior security, reliability and functionality. That's why the Thoughtbus 2011 Teamwork Bundle comes standard with these valuable features and benefits.

99.99% Guaranteed Availability

The Thoughtbus infrastructure is built from the ground up and managed properly to provide high availability. Our Service Level Agreement clearly states our commitment to ensuring you will always have access to your data whenever you need it. Server systems are monitored 24 / 7 / 365.

Ultimate Anti-Spam Protector

Included with every Thoughtbus subscription, Ultimate Anti-Spam Protector ensures the security of data in mailboxes and public folders while shielding users from the hassles and dangers of unwanted email. Thoughtbus anti-spam employs sophisticated server-based anti-spam technologies along with Commtouch Anti-Spam Enterprise Solution, the industry's most reliable spam protection platform, to offers **near-perfect (97%) spam detection coupled with the industry's lowest false positive levels.**

Administration Console

An intuitive, unified administration console lets you easily manage your Microsoft Exchange 2010 and SharePoint features from one location, including permissions, increase disk space, additional users, distribution lists, contacts, public folders and more.

Free Resource Mailboxes

Perfect for scheduling conference rooms and equipment, we make sure you have the convenience without the extra cost of additional mailboxes.

Future-Proof Solutions

Our technical staff is keenly attuned to Microsoft and third party software development, as well as computer, network and storage hardware innovations. You can count on us to continue offering and supporting solutions built on the latest and best software products and data center infrastructure, including the latest wireless communication tools.

Unlimited Live and Online Technical Support

To ensure that you receive the best support available, every time, all Thoughtbus customers have access to unlimited support from friendly, expert Microsoft Certified Professionals, along with skilled 'off-hours' support for 24/7/365 US-based coverage.

Anti-Virus and Worm Protection

Worms and viruses can be dangerous and destructive. Thoughtbus protects you from these threats coming from inbound, outbound and internal emails, providing zero-day protection from malicious activity and stops malware at the first point of infection to ensure your data - and your piece of mind - are secure. Thoughtbus 2011 includes:

- Six Virus-Blocking Engines
- High Performance Content and Attachment Checking
- Advanced Format Recognition
- Exploit Shield Email Intrusion Detection and Defense

Enterprise-Class Hosting Infrastructure

Thoughtbus uses a Tier 3 Data Center with redundant Tier 1 Internet Connectivity and 24/7 monitoring to deliver superior security, reliability, and availability while sparing you the high cost of software and infrastructure.

Abundant Disk Space

Our monthly Hosted Exchange service fee includes one of the industry's most generous storage allowances, including 30 GB per User Mailbox and 100 MB per User for Public Folders.

Multiple Desktop Client Accessibility

Thoughtbus supports multiple versions of Microsoft Outlook and Windows, along with Outlook, Entourage, and Mail/iCal/Address Book for Macintosh, plus Mozilla Thunderbird and other IMAP and POP email clients.

Who We Help

Not everyone has the same immediate needs and concerns, which is why Thoughtbus offers different features and assurances to make sure everyone has a productive day and a good night's sleep.

IT Managers

When it comes to critical business systems, progress begins with stability. Thoughtbus is here to continuously support and enhance our clients' core messaging and collaboration systems. And our processes have been verified in a rigorous SAS 70 audit.

As the person in charge of your company's technical foundation, it is important for you to always be aware and available. The flexibility and support that comes with Thoughtbus hosting provides a stable, efficient and transparent environment. .

IT Consultants

There are few things more valuable in a consulting relationship than trust. Providing a reliable, functional and stress-free operating environment can bring additional value to your business as well as your clients'.

- Referral program: Realize ongoing monetary benefits for referring your customers to Thoughtbus.
- Authorized Reseller program
- Intuitive, unified Administration Console
- Unlimited 24/7/365 Onshore Support
- Rapid Deployment

Business Owners

To the head of the company, the bottom line can seem more like a tightrope, and IT the ultimate balancing act. It's not easy to maintain low cost on one hand and high quality on the other, all while continuously moving forward.

Hosted Exchange and SharePoint go a long way in removing the heavy burden of hardware and implementation costs. But it's the world-class security, reliability and support of Thoughtbus hosting that will keep your essential systems running on solid ground. But enough metaphor. Here's a few reasons businesses stay with us.

- Enterprise-level services at a low monthly price.
- Mobile support to keep your team connected anywhere, anytime
- 99.99% uptime availability guarantee.
- 24/7 customer service



“They go so far beyond reliability. Thoughtbus just keeps enhancing my Exchange and SharePoint hosting with more great features and updates. It’s hard to believe I get all this for just a few bucks a month.”



Proven Technology You Can Trust

Optional Services & Upgrades

SharePoint 2010 Enterprise

Microsoft SharePoint Server 2010 Enterprise edition is the most powerful yet, offering all the collaboration, information sharing and workflow tools of SharePoint Foundation, plus a wide range of enhanced search, publishing, analytics and administrative capabilities.

Thoughtbus 2011 Teamwork Bundle includes SharePoint Foundation, which provides basic, yet powerful tools to get your business running at a high level of efficiency. However, SharePoint Server 2010 Enterprise delivers all the advanced functionality needed to make an organization of any size as agile, efficient and collaborative as it can be.

Hosted CRM 2011

Microsoft Dynamics CRM 2011 is scalable, flexible and provides a host of new features, enhancements and capabilities that can empower your entire organization.

Thoughtbus expands the power of CRM 2011 by integrating SQL Server 2008 to offer advanced reporting capabilities that enable Hosted CRM customers to access, manipulate and export data in virtually any format they wish, including Visual Studio and Microsoft Office products.

BlackBerry Support

Wirelessly synch your BlackBerry with MS Exchange for secure, reliable access to all your essential communication and organizational tools via BlackBerry Enterprise Server 5.0. Requires an active Thoughtbus Hosted Exchange account and an airtime subscription. Set-up and monthly fees apply.

Identity Integration

Already have an Active Directory in your organization? That's OK! We can integrate your 'AD' with ours, providing bi-directional replication of attribute changes, and uni-directional replication of password changes from your environment to ours. This service helps ensure the simplest experience for your personnel. It also enables Thoughtbus administration via your AD admin console!

Secure. Reliable. Trusted.
That's not just talk — we
back it up with a 99.99% SLA.

Microsoft[®]
GOLD CERTIFIED
Partner

**“Thoughtbus keeps
adding value, and I get
the glory.”**



Pricing for Thoughtbus 2011:

Hosted Microsoft Exchange 2010 & SharePoint Foundation 2010

One-time
charges

Monthly
Fee

Exchange 2010 Mailbox Hosting & License Fee: includes 30 GB mailbox limit per user, and 100 MB for Public Folders per user (minimum of 3 users) 30 Days Free!	none	\$8.95/user
Resource Mailboxes for scheduling Conference Rooms and Equipment		Included
Ultimate Anti-Spam Protector for all Thoughtbus users in organization		Included
iPhone, Android, Palm Pre, and Windows Phone synchronization via Exchange Active-Sync		Included
Access to Hosted SharePoint for Exchange-enabled users, including a SharePoint site collection with 300 MB/Exchange User		Included
Thoughtbus users with only Hosted SharePoint access; no Exchange Server access	none	\$2.00/user
BlackBerry synchronization via BlackBerry Enterprise Server	\$19.95	\$9.95/user
Windows Mobile 6 and 5 PocketPC and Smartphone, Nokia E60/E70, and all Treo synchronization via Good Mobile Messaging	\$19.95	\$14.95/user
Additional 5GB of storage space for one mailbox		\$9.95
Additional 1GB of storage space for Public Folders		\$19.95
Thoughtbus Basic Email Archival with unlimited archived data per user		\$1.95/user
Advanced Email Archival with up to 3.6GB per user NASD, SEC and SOX compliant	\$79.95	\$8.95/user
Outlook 2010 (PC) or Outlook 2011 (Mac) Software License, Shipping and Handling -- 2-3 day shipping + monthly license:	\$9.95	\$1.50/user
-- Overnight shipping	\$19.95	\$1.50/user
Restore of complete Mailbox Backup to a temporary mailbox available for one week (from any date from previous 4 weeks)	\$19.95	
Migration by Thoughtbus of existing .PST files, Lotus Domino R5/R6/R7, Novell GroupWise 5/6/7, or Exchange Server mailboxes during implementation (cost per mailbox for up to 2GB per mailbox; Domino, GroupWise, or Exchange migration requires minimum of 10 mailboxes)	\$19.95/mbx	

Additional SharePoint Options

One-time
charges

Monthly
Fee

SharePoint Foundation 2010 Hosting & License Fee for Exchange users	none	Included
Restore of complete SharePoint Website Backup to temporary site available for one week (any date from previous 4 weeks)	\$29.95	none
Setup of custom URL for SSL access (you provide the SSL certificate) SSL support for standard URL of https://<your-company-name>.thoughtbus.com is free!	\$59.95	\$9.95
View www.thoughtbus.com for costs to add SharePoint storage space and site collections		(see website)



Contact us for more information or to sign up for our free 30-day trial. We are confident that once you try our service, you'll want to stay.

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